

We want to pause and take a moment to share with you the current status of the Navigate implementation. To date, we have implemented the Navigate platform at fourteen of our twenty three colleges. Each college is scheduled to launch in one of three waves, and the wave listing is provided at the end of this message. As of last month, just a few weeks into Wave 2 launches, we had over 10,500 students and 29,000 advisor and staff appointments in the platform. We are thrilled and excited to have gotten to this milestone, but know we have to make the tools and implementation processes even better based on your valuable feedback. Below is an outline of the functionality that is live today with the implemented colleges, along with the key areas we are working to improve coming out of conversations with each college.

Navigate Tools

Navigate Student – features provided to the student

- Student Path: A list of key onboarding steps with college-specific content and deadlines to support students from application to day 1 of class
- Student Resources: Campus offices and resources that students can use during their academic journey at the college
- Student Appointment scheduling (if applicable to your roll-out strategy): A simple tool that allows the student to schedule an appointment with an advisor for any support they need
- Student Major Explorer: The tool provides the student with a survey that is then used to make program recommendations
- Academic course map: The student is recommended an academic course map based on their declared program of study. *EAB is launching a new tool to enhance support of this feature*
- Student plan: Students can build a term-by-term academic plan with pre/co requisite guidance

Navigate Campus (Advisor) Functionality: Below is the list of all available features. *Each college individually decide on what features to roll out based on the college's rollout strategy*

- Student Profile, Overview, History Tab and Communication: College Faculty & Staff have access to key student academic information, student Navigate activity, and student and staff interactions
- Early Alert, Progress Reports, and Case Management Workflow: Provides colleges with the opportunity to request student progress feedback and manage identified alerts
- Campaign Outreach: College staff can manage targeted and proactive interventions to encourage re-enrollment or deeper advising conversations
- Advanced Search functionality: User-friendly and quicker options for staff to pull key lists of students for outreach and interventions
- Enrollment Census Campaign: Used by faculty and staff for financial aid verification
- Shared Workspace: Advisor access to edit student academic plans and recommend changes that the student can accept in Navigate

Data Refresh Schedule

The student information, academic plan and course data must synchronize between the EAB Navigate tool and our system of records - SIS periodically. So data is loaded into Navigate (Student and Advisor) from PeopleSoft every night. Once colleges are live with the registration feature, the registration data will be updated in real-time.

Registration

EAB is building a new Registration function in Navigate to allow students to immediately register for courses without having to leave Navigate to access SIS. This new tool must be very detailed to handle a variety of situations students might encounter in their academic careers. In order to address the complexities of the Registration tool, and to include all colleges in the design, we will use a prototyping design methodology, meaning there will be multiple iterations of the design-to-development lifecycle, each delivering additional or refined capabilities. A core team comprising of EAB, VCCS SO and VCCS college staff was established to move this work forward as detailed in the table below.

	Build team	Testing and Feedback Team	Date
Prototype 1	EAB, VCCS SO	EAB, VCCS SO, Wave 1	August 2018 (Completed)
Prototype 2	EAB, VCCS SO	EAB, VCCS SO, Wave 1 and Wave 2	January 2019(In progress)
Prototype 3	EAB, VCCS SO	EAB, VCCS SO, Wave 1 , Wave 2 and Wave 3	April 2019
User Acceptance Testing		Wave 1 , Wave 2 and Wave 3	June 2019
Go-live			July 2019

Continue Implementation and Tool Improvement – Navigate Academic Planning

The project team will work with each college to build the 2019-2020 Catalog Year plans within Navigate using the Navigate Content Admin Tool. This work will ensure that our college teams feel confident in the academic planning course map recommended to our students. The work will be accomplished using one of the following options.

- Option1: EAB will pull course and course sequence plan data from PeopleSoft, then if needed, the colleges can use the Navigate Content Admin Tool to edit/tweak plans.
- Option2: Colleges can choose to build the academic plans from scratch in Navigate using the Content Admin Tool using Navigate’s templates.

Feedback and Ongoing Support

The project team will be working with each college on your next EAB project leadership calls to present the above updates and discuss next steps. Please continue to share your feedback, on what has worked and what needs improvement. This feedback will help the team as we work together to implement the best product for our colleges and students!

Your college can use any of the mechanisms listed in the attached support model to send feedback, questions or issues. Please reach out to Jhansi Eтуру (jeturu@vccs.edu) for any additional question.

EAB Navigate implementation Waves

Wave 1 and 1.5	Wave 2	Wave 3
WCC	CVCC	ESCC
DCC	GCC	BRCC
TNCC	JSRCC	JTCC
DSLCC	LFCC	MECC
NVCC	PHCC	NRCC
	PVCC	PDCC
	SVCC	RCC
	VHCC	SWCC
	VWCC	TCC